



ANDESA SERVICES PROVIDES NOTICE OF DATA EVENT

October 26, 2023 – Andesa Services, Inc. (“Andesa Services”) became aware of an incident that may have impacted the privacy of information related to certain individuals. Andesa Services takes this incident and the security of the information in its care seriously. As we continue to work toward notifying impacted individuals directly, we are providing potentially affected individuals with information about the incident and steps individuals may take to help protect their personal information should they feel it is appropriate to do so.

What Happened? On May 31, 2023 and again in June 2023, Progress Software Corp. publicly disclosed zero-day vulnerabilities that impacted the MOVEit Transfer tool. As a user of that tool, we moved quickly to apply available patching and undertook recommended mitigation steps. We promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to determine the potential impact of the vulnerabilities’ presence on the MOVEit Transfer server on the security of data housed on the server. Our investigation determined that an unknown actor exploited vulnerabilities, accessed the MOVEit Transfer server between May 30, 2023 and May 31, 2023, and exfiltrated certain data from the MOVEit Transfer server during that time.

We subsequently undertook a time-consuming and detailed review of the data stored on the server at the time of access to understand the contents of that data and to whom that data relates. We completed our review and began notifying necessary data owners of the results of the review and that certain sensitive information was impacted as a result of this event.

What Information Was Involved? The information potentially impacted varies by individual but may include name, date of birth, and Social Security number.

What We Are Doing. We take this event and the security of personal information in our care very seriously. Upon learning of this event, we moved quickly to investigate and respond to the event and notify potentially affected individuals. As part of our ongoing commitment to the security of information, we continue to review and enhance our existing policies and procedures related to data privacy to reduce the likelihood of a similar future event.

What Affected Individuals Can Do. Potentially affected individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing their account statements. Individuals can also find out more about how to safeguard their information by reviewing the below *Steps You Can Take to Help Protect Personal Information*.

For More Information. Individuals seeking additional information regarding this event can call the dedicated assistance line at 1-800-626-3075, Monday through Friday, between the hours of 8:00 a.m. and 10:00 p.m. Central Time, or Saturday and Sunday from 10:00 a.m. and 7:00 p.m. Central Time (excluding major U.S. holidays).

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Monitor your credit reports for suspicious or unauthorized activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Place a fraud alert on your credit file. Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert

display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

Place a security freeze on your credit file. As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.