

ANDESA SERVICES, INC. – PRIVACY POLICY – CALIFORNIA ADDENDUM

I. Introduction

This California Addendum (“Addendum”) applies only to residents of the State of California and supplements the Andesa Privacy Policy. It describes how Andesa Services, Inc. (“Andesa,” “we,” or “us”) collects, uses, and discloses Personal Data that is subject to the California Consumer Privacy Act of 2018, as amended from time to time (“CCPA”). The CCPA defines certain terms, including “personal information,” “sale,” and “sharing,” in ways that may differ from how those terms are used in the main Privacy Policy. For clarity, this Addendum uses the term California personally identifiable information (“CPII”) to refer specifically to information governed by the CCPA.

II. Scope of this Addendum

We collect and process CPII in the course of providing products and services to our customers and partners. CPII does not include information that is exempt from the CCPA (for example, publicly available information or deidentified data). When we say “personal information” or “personal data” in our main Privacy Policy, that includes CPII if you are a California resident. This Addendum explains your rights under California law and how you may exercise them.

III. Categories and Sources of CPII

Within the twelve (12) months preceding the Effective Date of this Addendum, we may have collected categories of CPII such as your name, contact details, unique online identifiers (including IP addresses), geolocation data derived from such identifiers, and inferences drawn from these sources. We collect CPII directly from you (for instance, when you fill out forms on our website or communicate with us), automatically from your device when you interact with our site (as through cookies and similar technologies), or from third parties such as service providers or partners that help us operate our business.

IV. Use and Disclosure of CPII

We use CPII for business and commercial purposes consistent with our main Privacy Policy and as permitted by the CCPA. These purposes include operating, maintaining, and improving our services; communicating with you; processing transactions at your request; enhancing security and fraud prevention; and complying with legal or regulatory obligations. In the preceding twelve (12) months, we may have disclosed certain categories of CPII, such as identifiers or geolocation data, to our service providers or affiliates for these business purposes. Any such disclosures are made pursuant to written agreements that require the recipients to limit their use of the data to the stated business purposes and maintain robust safeguards.

V. Sale or Sharing of CPII

We do not sell your CPII in exchange for monetary compensation. However, the CCPA defines “sale” very broadly to include disclosing or making available CPII for any valuable consideration. Andesa may disclose certain identifiers or usage data to service providers, such as analytics providers, strictly for internal business purposes. Andesa does not disclose CPII for third-party marketing purposes. You may opt out of any potential “sale” of your CPII as described in Section VIII of this Addendum.

VI. Right to Know and Right to Delete

If you are a California resident, you have the right to request that we disclose what CPII we collect, use, disclose, sell, or share. You may also request that we delete any CPII we have collected about you, subject to certain exceptions. For example, we are not required to delete CPII if it is needed to complete a

transaction requested by you, detect security incidents, comply with legal obligations, or for certain other purposes outlined in the CCPA.

VII. Right to Correct and Right to Non-Discrimination

You may also have the right to request the correction of any inaccurate CPII we hold about you, taking into account the nature of the CPII and the purposes of its processing. We will use commercially reasonable efforts to correct any verified inaccuracies. We will not discriminate against you for exercising any of your CCPA rights, which means we will not deny you goods or services, charge you different prices, or provide a different level or quality of services solely because you have exercised your rights under the CCPA.

VIII. Shine the Light

California residents who have an established business relationship with Andesa may request information once per calendar year about our disclosures of certain categories of CPII, if any, to third parties for those parties' own direct marketing purposes. If applicable, we will provide a list of the categories of CPII disclosed to third parties for direct marketing purposes, along with the names and addresses of those parties, for the immediately preceding calendar year.

IX. Updates to this Addendum

We may update this California Addendum from time to time to reflect changes in our data practices or legal obligations. Whenever we make material changes, we will indicate a new Effective Date. Your continued use of our products or services after these changes go into effect signifies your acceptance of the updated Addendum.

X. Children's CPII

We do not knowingly sell or share the CPII of children under 16 years of age. If you believe we have inadvertently collected or sold CPII pertaining to a minor under 16, please contact us via the information provided below.

XI. Right to Opt Out of Sale or Sharing

You have the right to opt out of any "sale" of your CPII, as defined under the CCPA. To exercise your opt-out rights, please contact us via the information provided below. If you opt out of the sale of your CPII, we will honor your choice as required by applicable law

XII. Exercising California Consumer Rights

To submit a request to know, delete, correct, or opt out, please contact us. Please contact us via the information provided below. We may need to verify your identity and ensure you are a California resident before fulfilling your request. You may designate an authorized agent to exercise these rights on your behalf, although we may require additional documentation to confirm the agent's authority.

XIII. Getting in Touch with Us

If you have questions or comments about this Addendum, your rights under California law, or if you wish to exercise your rights, please contact us at:

Andesa Services, Inc.
Attn: Chief Legal Officer
1611 Pond Road, Suite 210
Allentown, PA 18104

Email: RMO@andesaservices.com

This Policy is effective March 28, 2025